

Patient Outcome Reporting Tool for medicAL emergencies (PORTAL)

Introduction Video

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Hello, and welcome to the Patient Outcome Reporting tool for medicAL emergencies.

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Today I'm going to walk you through the PORTAL website, as well as some of the additional resources that PORTAL offers.

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To access PORTAL, all you need to do is navigate into your ESO account.

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From there, click on the Insights page. After clicking on the Insights page, you can find the PORTAL Acute Coronary Syndrome dashboard.

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Once you have clicked into the dashboard, you will find this page.

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PORTAL provides feedback for Acute Coronary Syndrome patients, specifically whether an EKG or an aspirin were provided to the patient.

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These reports break down your patient care patterns and provide automatic and accessible feedback for you to review.

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PORTAL breaks down your care patterns into quarters and shows how many ACS patients received an EKG and an aspirin, an aspirin only, EKG only, or no aspirin or no EKG.

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You can also compare previous quarters and review your practice patterns over time.

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At the bottom of the page you will find individual patient care details. By clicking on the PDF link, you'll be navigated to the patient care record.

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Here you can review all the information that was taken about your patient.

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You can also use this for an at-a-glance review of whether or not an EKG or an aspirin were administered. On this website in the EKG and the aspirin section, a "1" indicates that it was given and a "0" indicates that it was not.

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So, for example, the EKG with the “1” beneath it indicates that it was administered, and the same goes for the aspirin.

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The “1” indicates that it was given to the patient.

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However, if you come to this case, you can see based on the “1” that an EKG was given, but an aspirin was not, based off the “0”.

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All EMS providers who utilize PORTAL are eligible for free continuing education credit through CAPCE.

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However, you must register for it.

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You can click here on the page to register for CAPCE credit.

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You will be navigated to this RedCap survey. Once you fill out the information on both pages, you will be registered.

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PORTAL also provides free educational resources.

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All you have to do is click on this icon.

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You will be taken to this website where you can learn more about what PORTAL is.

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You can review all our free EMS education, and you will also find PORTAL site materials.

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This includes the CAPCE evaluation forms, which will be used for getting Continuing Education credit, and you can also register for the CAPCE credit here.

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This link will take you to the RedCap survey as well.

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Thank you so much for your interest in PORTAL.

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If you have any questions, you can contact any of these individuals and they would be happy to help you.

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Have a great day.